

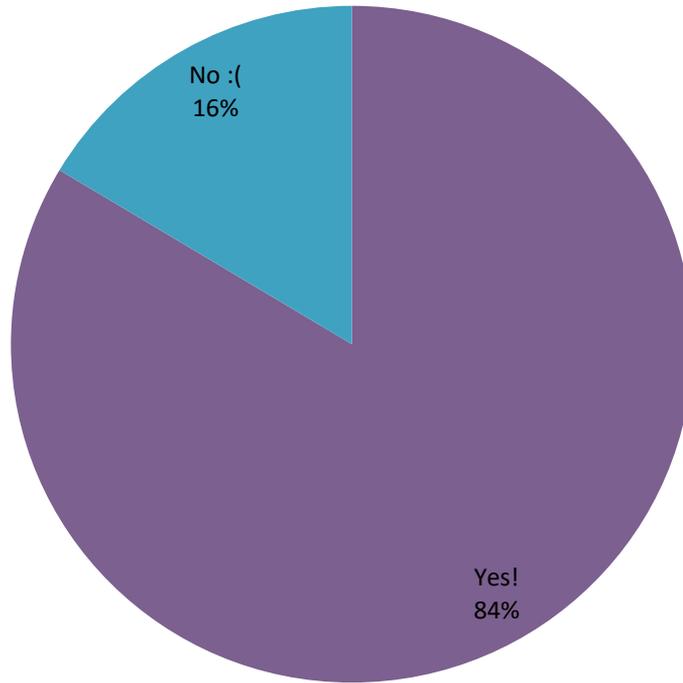


2018 NCHCA Member Survey

Response Statistics

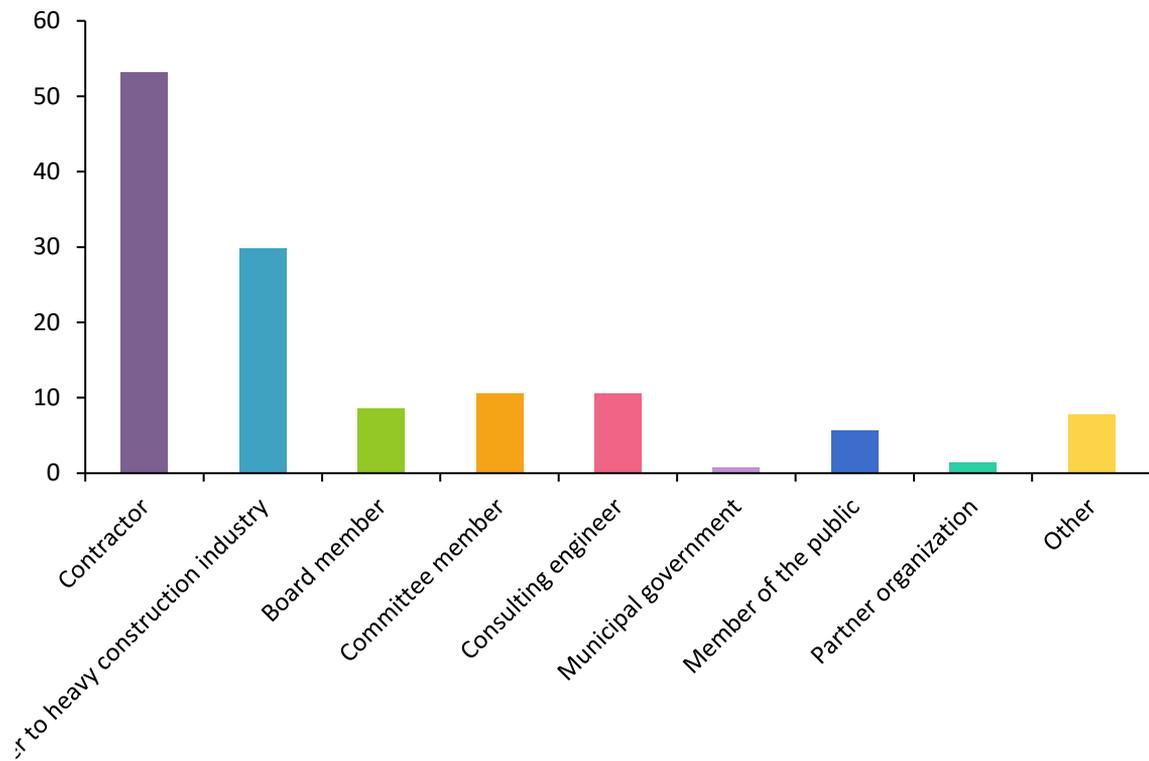
	Count	Percent
Complete	101	69.7
Partial	44	30.3
Disqualified	0	0
Totals	145	

Please add me to the NCHCA distribution list to receive future communications about social events and industry news.



Value	Percent	Count
Yes!	83.6%	117
No :(16.4%	23
	Totals	140

Please identify your association

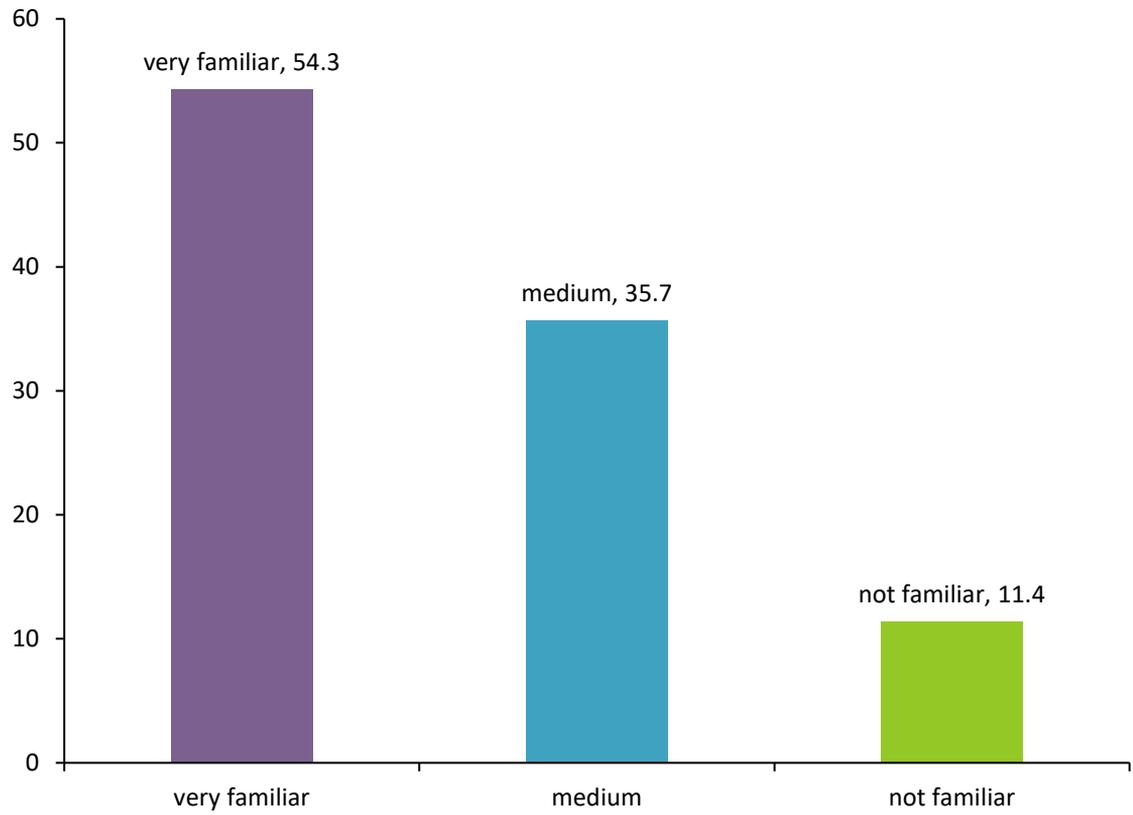


Value	Percent	Count
Contractor	53.2%	75
Supplier to heavy construction industry	29.8%	42
Board member	8.5%	12
Committee member	10.6%	15
Consulting engineer	10.6%	15
Municipal government	0.7%	1
Member of the public	5.7%	8
Partner organization	1.4%	2
Other	7.8%	11

Partner organization	Count
Totals	0

Other	Count
Business association	1
Consultant Project Manager	1
Past President, retired	1
Project Management consultant	1
Surety	1
Surety - associate member	1
Surveyor	1
assoc coordinator	1
Totals	8

How familiar are you with NCHCA?



Value	Percent	Count
very familiar	54.3%	76
medium	35.7%	50
not familiar	11.4%	16

Please rank NCHCA's initiatives in order of importance.

Overall Rank	Item	Score	Total Respondents
1	Industry promotion	1,472	115
2	Relations with government	1,441	115
3	Social and professional networking opportunities	1,342	115
4	Education series	1,198	114
5	Relations with partner organizations	1,193	113
6	Health & safety information	1,166	113
7	Recruitment activities	968	113
8	Relations with educational institutions	943	114
9	Media monitoring	723	114
10	Advertising and sponsorship opportunities	694	113
11	Printed membership directory	631	114
12	Bursary program	595	113
13	Anti-theft program	570	113
14	Affinity programs	410	113
15	Photo gallery	350	113

Suggest other initiatives

Specified networking, junior execs or new pm's or future leaders or a Q&A with industry leaders
Affinity Programs to cut costs and improve margins rock!
Not sure, but contact with City Managers, Consultants and Elected officials.
No suggestions at this time.
Education on technology, drones, GPS, 3D mapping etc.
Touch a truck displays at community events where people can sit in the driver's seat of trucks and equipment to help show the general public why drivers and operators can't always see them. Help teach people about blind spots
None - keep focusing on the basics.
1 Annual Fundraiser for a high-profile cause in the Ottawa region
Mentoring programs for young construction leaders, health and safety training partners/sessions
Health and safety training/sessions, mentoring program for young construction leaders
Kathy sorry I can't think of any subject to add. Just do better with existing initiatives. Thanks
Changing the public perception for all ages of what becoming a construction worker or working in the industry truly looks like.
Panel discussions relating to a certain topic, giving contractor, engineer, owner and other perspective -- similar to what OCA or OYCL does
Contract reform- promote safety by accepting the average price from pre-qualified contractors or measuring safety records in a fair manner.
High School visits in rural areas to promote our industry and get new recruits
Snowmobile trip
Postings of a job board of some kind. Opportunities within other companies for good workers who want change in scenery or new challenges
I answered the last question according to what I perceive are the priorities for NCHCA. For me it's social and networking

There is too much government regulation. RVCA, MVCA, MOE have too much authority and they are not an elected body, they are not accountable to anyone and they have too much power.

More bursaries for students of all levels of post secondary education.

What initiatives should be discontinued?

Response
Bursary??
I think it is important we do not overdo and overwhelm board members as well.
All current initiatives are valuable.
No need to print membership directories.
I have always questioned if the NCHCA had the capacity to focus properly on recruitment activities.
None
Not discontinued but modified is the education series. Seems to be recurring themes every winter.
None
Bursary
Anything that should be handled by another agency. Focus of fairness.
Ski trip
None

Please rank NCHCA's government relations initiatives in order of importance.

Overall Rank	Item	Score	Total Respondents
1	Municipal governments (liaison, City programs, budget submissions, etc.)	518	111
2	Provincial government (ex budget submissions)	396	111
3	Federal government (ex budget submissions)	291	111
4	Support partner organizations (ex OSWCA, ORBA) in making budget submissions to provincial government	249	111
5	Support partner organizations (ex CCA) in making budget submissions to federal government	211	111

Other comments

Response
Add other organizations working to influence the government CAED and AED
One area I think all levels of government should give preference to contractors that operate in their governed areas. IE when the city of Ottawa puts a tender out, it should be awarded to a company based in the city, rather than sending the money to another city. A great example is the Quebec trucks come to do snow removal for the city, while the Ottawa truck owners are parked, and paying city taxes
n/a
1, 2 and 3 all fall together, but feel it is most important in our own municipal gov to have strong relationships.

Please rank NCHCA's social and professional networking events in order of importance.

Overall Rank	Item	Score	Total Respondents
1	AGM	603	108
2	Golf tournaments	559	108
3	Education series	529	108
4	Summer BBQ	467	108
5	Fall dinner dance	364	108
6	Curling bonspiel	260	108
7	Ski day	238	108

Would you attend the following new social events?

	Yes	No	Maybe	# Responses
Blue Jays game	36	32	29	97
Whitewater rafting	31	35	30	96
Snowmobiling	24	42	30	96
Ottawa Bluesfest	53	20	25	98
Sens game	66	9	22	97
Rideau Carleton Raceway	45	23	28	96
Lac Leamy Fireworks / Casino	44	25	28	97

Suggest other social events

Snow mobile day, hard rock casino night at the races
Blue Jays Game
More casual events like the summer bbq. This is by far the best event for being able to talk to all attendees casually.
ATV Trip
Red Blacks
Family Day Picnic
Fishing derby upper Ottawa River or Montebello area
Fishing day
RedBlacks Football Game, Hope Beach
RedBlacks Game Pub Night Speaker Series, day or evening
Event for women in leadership
Axe throwing, bowling, "amazing race" style treasure hunt/game
Calabogie Motorsports park
Raptors and Toronto FC games
Red black tailgate
I don't need any fancy events. I like simple opportunities to network with other people in the industry. I get a lot out of those networking events.
Have to take some time to think....I think this past years Curling event was well attended and even though I ranked it 6th, I hope it grows next year.
Have social events like the BBQ 3x a year seems like the correct environment.
RedBlacks Game, Ottawa Champions Baseball game, Pub Crawl, Canadian Blood Services - Blood Drive

Fishing derby open to everyone within membership companies. Shore and boat entries with different categories for prizes.

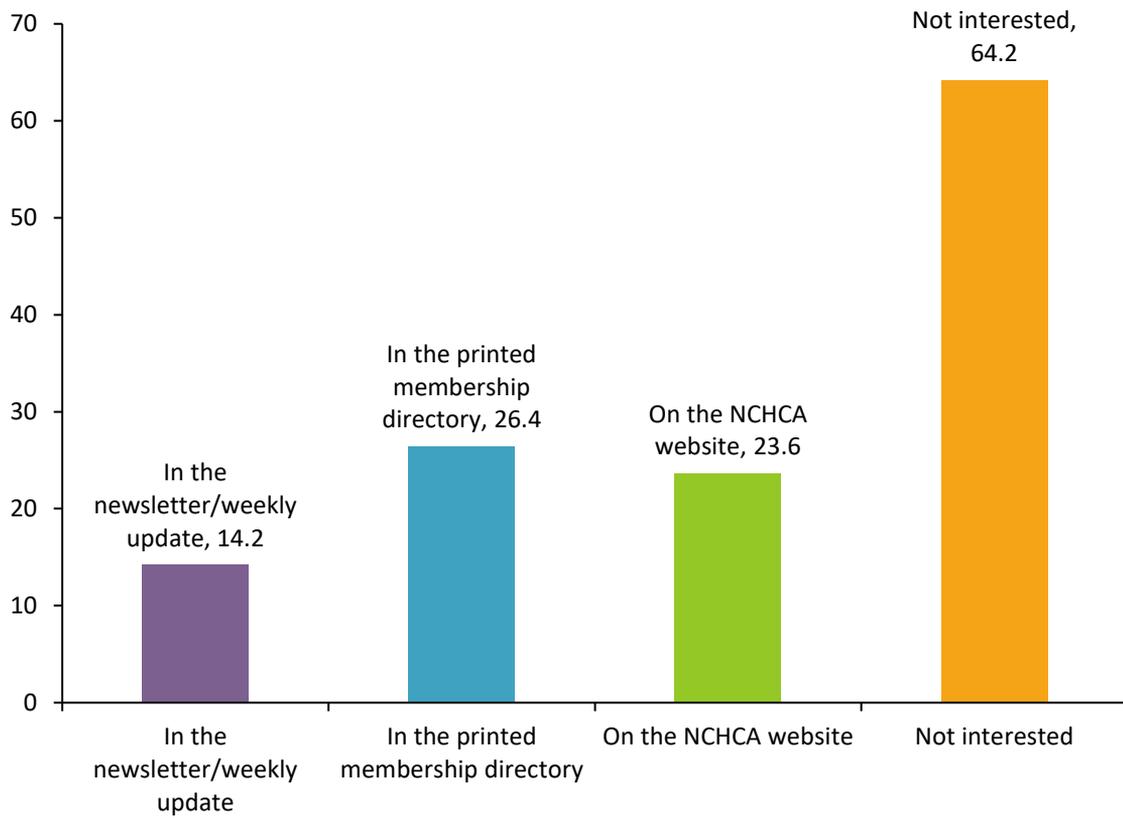
What social events should be discontinued?

Ski day
Ski Day? I enjoy it but participation is declining.
Curling and ski day
Gambling events
Unfortunately, ski day does not appeal to the masses. :o(
Ski trip
None
Not sure

Other comments

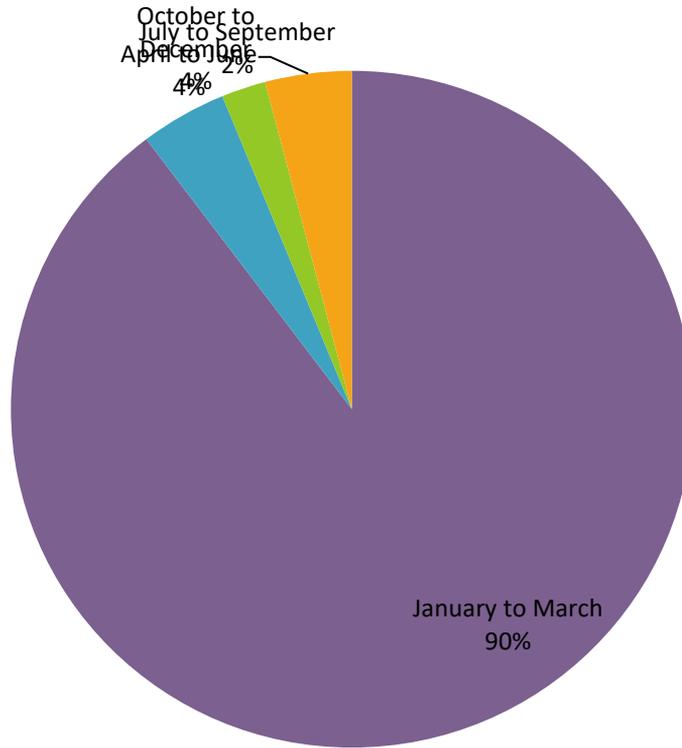
Excellent mix of events.
-
n/a

Are you interested in advertising:



Value	Count
In the newsletter/weekly update	15
In the printed membership directory	28
On the NCHCA website	25
Not interested	68

When is the best time of the year for the Education Series events to take place?



Value	Percent	Count
January to March	89.7%	87
April to June	4.1%	4
July to September	2.1%	2
October to December	4.1%	4
	Totals	97

If you attended the 2018 Education Series, please rate the events.

Event	Rating
2018 Heavy Construction Outlook	36
Public & Private Utilities: Hydro, TSSA, Water Supply Systems	26
Taking Care of Business: CA-PPM, Spec Update, VPM, Mapping & Surveys	32
Construction Lien Act, prompt payment, court decisions	33

Suggest topics for the 2019 Education Series

Have a date set for students from high schools like a career fair or bring students that want to get into engineering/surveying/cet/ or operator school to a education series day
Health & Safety Drug abuse / bullying etc.
Excess soil management (if new legislation available).
Women in Construction
VPM Knowing your rights with private money
Excess Soil Management
Adjudication Process
Road/Construction Safety - new methods and innovations anything relevant to City VPM or vISion
Health and safety, traffic control (my favourite session from last year)... topics presented by NCHCA committees aimed at educating the City staff on what we need to complete jobs more successfully, an opportunity for us to educate them on the reality of what really happens in the field - beyond the site drawings
More technical seminars
Legally flying a UAV and fines that can occur if not following the rules
Bill 142 Prompt Payment Bonding
Heavy Construction outlook is always good
Excess soils. vISion. Contract administration
Technology Drones, Websites, Social Media,
Recruiting and succession planning and internal training
Traffic control measures, small jobs to big jobs. City requirements so people understand what they are expected to put in their bids.
Refreshers on Sewer use agreements PTTW EASR This could all be covered under one session

Comments

Having the Education Series on Monday mornings is difficult as many members (including myself) have meetings with staff, senior management, etc. Suggest Monday afternoon or later in the week. The Education Series is a great initiative and should be maintained as our opportunities for face to face time with City staff are dwindling.

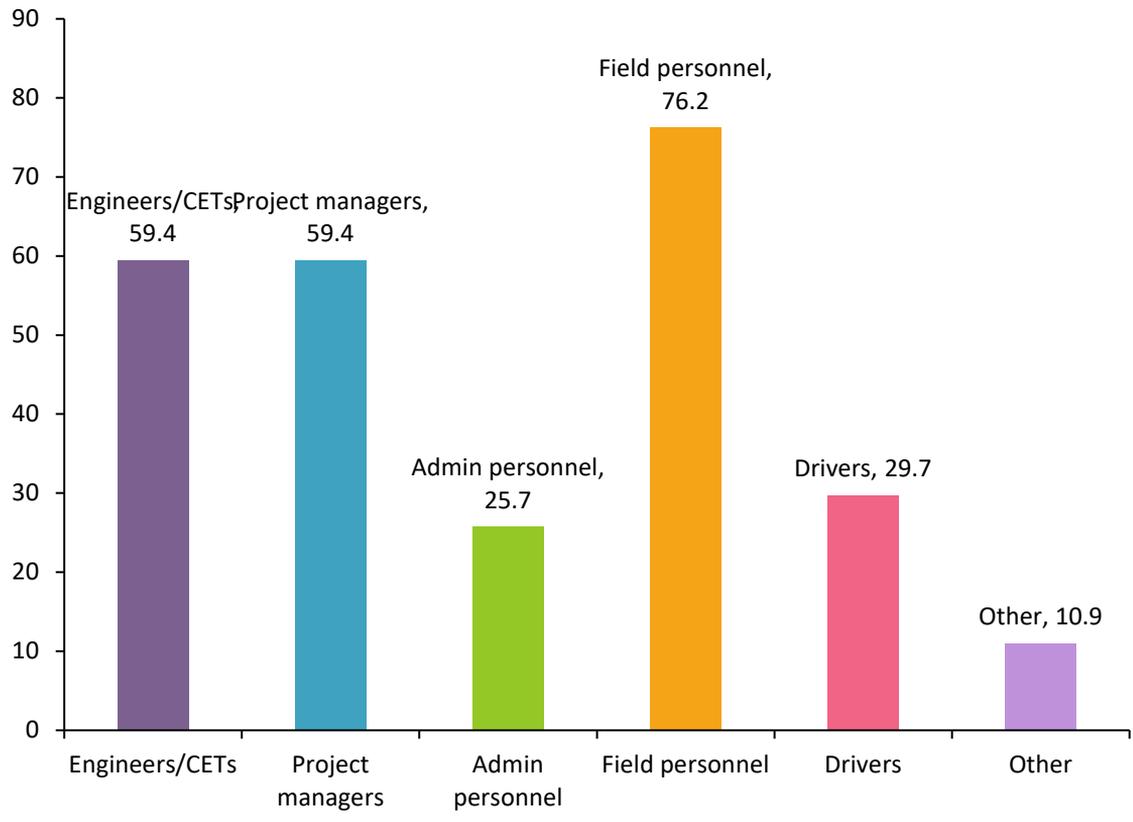
Love the series. Sorry I missed one. Monday seemed to work well. However the dates would creep up as I was expecting Thursday. I think a reminder late week before would be good. Thanks

The name needs to be changed. When I first found out about these seminars I thought it was to teach about the industry = BORING But after attending I determined these seminars to be very informative. Maybe "Construction Industry Update" or something like that.

Please rate the importance of the following activities intended to attract new people to the industry.

	High	Medium	Low	Discontinue	# Responses
Information about working in the heavy construction industry (website)	71	29	2	0	102
Information about industry-related college and university programs (website)	63	34	5	0	102
Funding education institution bursary programs	34	54	14	0	102
Job postings (website)	58	38	5	1	102
Develop coop programs with industry partners	51	44	7	0	102
Promote diversity in the industry	32	55	15	0	102
Promote positive perception of the construction industry	78	21	3	0	102
Connecting with students (school visits)	57	37	8	0	102
Encourage vocation programs in high schools	49	43	10	0	102
Develop apprenticeship programs	58	36	7	1	102
Information about education and training support programs (website)	49	42	10	0	101

Please indicate who you would like to recruit (select all that apply).



Value	Percent	Count
Engineers/CETs	59.4%	60
Project managers	59.4%	60
Admin personnel	25.7%	26
Field personnel	76.2%	77
Drivers	29.7%	30
Other	10.9%	11

Other	Count
Estimators	1

Mechanics	1
N/A	1
Operators	1
Sales	1
Technicians	1
not applicable	1
Totals	7

What should NCHCA do more of? What should it do better?

Response
I don't think we can do better, we learn and grow as an Association just like everyone else. Keep doing what we do and improve on it.
Better website
Promote the industry to high school students
Education of our members on important issues in our industry.
I think the NCHCA needs to work with the Municipalities to educate them on the impact to cost and quality of having restricted hours contracts as well as the impact of political influence in the day to day of construction activities. Make a case for less restricted hours work as we are spiraling towards a very challenging work environment.
Would like to see concrete road work better represented through committees etc. Would like to promote/ advance the interests of our trade
As an engineer, I would want to see more to promote the industry in universities and colleges. There is a lot of focus on design and consulting firms, but not from contractors and the benefits of having engineers working in the field. not sure if it is to organize seminars and universities / colleges or even high schools to promote the industry, and not only for labour workers.
Be more supportive of women in construction... NCHCA is still very much a male dominated 'old guys club'... events are aimed at men, etc. Also, be more inviting to graduates etc. Perhaps inviting them to some events to allow them a chance to meet potential future employers. An NCHCA committee/event aimed at young construction leaders - encouraging networking, mentoring, etc.
I think NCHCA is doing a good job in promoting the industry, however, you should consider in putting efforts in reaching out to young millennials to attract them into the construction industry. More promotion in gender diversity.
industry recruitment of staff better working relationship with municipal staff to encourage cooperation with our industry
NCHCA has taken on some big changes in the last few years. This is a big step in itself with the willingness to change. We need to grow membership and support each other, so they see the value in networking with the decision makers in the industry.
I would like to see our board meetings and other venues at more neutral locations. Not at Tomlinson's facilities all the time. The Educational Series was better suited to Ben Franklin's auditorium than the table setting at Centurion.
try and attract people to the industry from a high school level

The weekly newsletter is a great idea - Short, informative and up-to-date.

You shouldn't have the AGM and the summer BBQ in the same place all the time.

I think the social events are great for ringing industry experts together. Keep up the great work.

Do you have any other comments or suggestions?

Response

survey was short enough not to lose my attention, specific to the nchca goals, could have asked what nchca could do more of or better at?

Our challenges with stagnant or reduced membership are not unique and are being felt by other associations as well. As firms merge and send fewer people to our events, we must find ways to attract participation. Meetings with the executives of our larger members may yield insight on what can be done to increase participation.

Don't loose focus on getting people together. The networking and opportunities for people to meet and stay in touch leads to a healthy industry. I believe this is a strength in this segment of the industry in Ottawa and if this is lost with a new generation of employees you will see the association become less relevant.

no

Thank you for all that you do for our industry!

Keep up the good work-Get your event dates out as soon as possible for the upcoming year so we have less conflicts with other events

"The only thing left to do is everything"

Education Series are excellent.

I think the website still has ways to go. I still find it sluggish and sometimes hard to find the information I am looking for.